



Request to Cancel a Testing Window

This form will be accepted through Dec. 31, 2026.

Contact DANB with any questions at 1-800-367-3262 or email doctest@danb.org.

Email to: doctest@danb.org

Policy

If you do not wish to take the DANB exam for which you applied and would like to request a partial refund, you must complete the following steps before the end of your 60-day testing eligibility window:

1. Access your online DANB account and click on the name of the exam to be canceled, **AND**
2. Cancel existing exam appointment at least 24 hours before the scheduled exam start time for in-person exams and any point up until the start time of your exam appointment for online proctored exams. To cancel your appointment, follow the prompts to "Schedule" your exam. You will be redirected to your Pearson VUE dashboard. Select your exam and click "Cancel" appointment on the right-hand side of your Authorization Details page. Once your appointment is canceled, you will receive an email confirmation from Pearson VUE, **AND**
3. Submit request to cancel the testing window before the end of the 60-day testing window online or by submitting this form.

Also see step-by-step instructions within [this document](#).

Only the candidate can cancel their exam. If the payer of an exam is someone other than the exam candidate (e.g., employer, school, or parent), the payer cannot cancel an exam or testing window on the candidate's behalf. A Request to Cancel a Testing Window can only be processed with the consent of the candidate. If this form is not signed by the candidate or the request is not completed online through the candidate's online account, DANB will not process the partial refund.

Once approved, DANB will issue a refund minus the \$40 cancellation fee and \$75 nonrefundable application fee (a total of \$115 retained by DANB) within 30 days. All refunds will be issued to the original payer of the exam.

If you have requested a new testing window for this exam at a reduced fee or due to an emergency, you are not eligible to cancel your testing window. You can only cancel your original testing window.

Reason for Canceling a Testing Window

- No longer required to take the exam
- Leaving the dental assisting profession
- Moving
- No time to take the exam
- Need more time to prepare
- Other _____

Candidate Information

Indicate the national or state exam(s) you wish to cancel (required): _____

Name _____ DANB ID _____

Email (required) _____

Home Address _____ City _____ State _____ Zip _____

Phone Numbers Office _____ Cell or Home _____

I hereby officially request the cancellation of my testing window.

I understand the payer will receive a refund minus the \$40 cancellation fee and \$75 nonrefundable application fee (a total of \$115 retained by DANB), provided I have met all of the qualifying conditions stated in the Cancellation Policy above.

Exam Candidate's Signature X _____ Date X _____