

DANB enforces disciplinary policy

As part of its mission to protect the public, DANB enforces its professional conduct and disciplinary policies. DANB Individuals – including DANB exam applicants, DANB exam candidates, DANB certificants, and those who hold DANB certificates of knowledge-based competence – are responsible for abiding by DANB’s Disciplinary Policy & Procedures and DANB’s Code of Professional Conduct. DANB may investigate individuals and impose sanctions for violations of its policies and/or Code of Conduct, such as dishonest or irregular behavior, fraudulent credentials, submission of falsified information to DANB, misuse of DANB intellectual property, actions that compromise the security of DANB exams, or assisting others in violating DANB’s policies.

DANB’s disciplinary policy and code of conduct can be downloaded from DANB’s website at www.danb.org/exams/forms-and-policies.

To report a DANB Individual in violation of DANB policies, please see the “Complaint Process” policy, or contact Karen Capuano at kcapuano@danb.org or 1-800-367-3262, ext. 463.

The following reflects cases that received DANB disciplinary actions and sanctions from Jan. 1, 2025, through Dec. 31, 2025.

Cases #1 and #2: South Carolina and Ohio

Circumstances: Two certificants modified several certificates of completion of continuing dental education (CDE) in support of eligibility for recertification by altering the date of completion.

Sanctions: To reinstate certification, the individuals must complete a course in professional ethics, submit proof of earning CDE credits, and pay a disciplinary fine.

Case #3: South Carolina

Circumstances: An individual misrepresented themselves as having earned the DANB Certified Dental Assistant (CDA) certification by manufacturing a fraudulent certificate and submitting it to a potential employer.

Sanctions: The individual’s eligibility to take exams administered by DANB and for which DANB determines eligibility was permanently revoked. DANB notified the South Carolina Board of Dentistry.

Case #4: Indiana

Circumstances: An individual engaged in irregular behavior during their online proctored exam appointment, by having sticky notes adhered to their computer monitor and allowing distractions in the testing environment.

Sanctions: The individual's Radiation Health and Safety (RHS) certificate of knowledge-based competence was rescinded. They are required to take all future exams in person at an authorized test center; they are not allowed to take any exam administered by DANB by online proctoring.

Case #5: Minnesota

Circumstances: A certificant disclosed a felony conviction involving theft from an organization that represents DANB stakeholders. This conduct was determined to be in violation of DANB's Disciplinary Policy & Procedures and DANB's Code of Professional Conduct.

Sanctions: The certificant's renewal was granted with conditional status. The certificant must comply with all conditions established by DANB, including full payment of restitution and successful completion of probation. DANB also issued an Advisory Letter and notified the Minnesota Board of Dentistry and Minnesota Dental Assistants Association.