

DANB enforces disciplinary policy

As part of its mission to protect the public, DANB is very serious about enforcing its professional conduct and disciplinary policies. DANB individuals — including DANB exam applicants, DANB exam candidates, DANB certificants and those who hold DANB certificates of knowledge-based competence — are responsible for abiding by *DANB's Disciplinary Policy & Procedures* and *DANB's Code of Professional Conduct*. DANB may investigate individuals and impose sanctions for violations such as dishonest or irregular behavior, fraudulent credentials, submitting falsified information to DANB, misuse of DANB trademarks, compromising the security of DANB exams, or assisting others in violating DANB's policies.

DANB's disciplinary policy and code of professional conduct can be downloaded from DANB's website at www.danb.org > The Dental Community > Professional Standards.

To report a DANB individual in violation of DANB policies, please see the "Complaint Process" section of the page linked above, or contact Karen Capuano at kcapuano@danb.org or 1-800-367-3262, ext. 463.

The following reflect cases that received DANB disciplinary actions and sanctions from July 1, 2018, through June 30, 2019.

Case #1: North Carolina

Circumstances: An individual submitted fraudulent continuing dental education (CDE) documents in support of reinstatement. Documents were altered by changing the date of completion.

Sanctions: To reinstate certification, the individual is required to complete a course in professional ethics, submit proof of earning 12 CDE credits, submit proof of earning an additional 6 clinical

CDE credits, submit a complete Certification Reinstatement Notice with fees, and pay a \$150 disciplinary fine.

Case #2: Georgia

Circumstances: An individual submitted fraudulent CPR documents in support of an application to take the CDA exam. Documents were altered by changing the date issued and recommended renewal date.

Sanctions: Prior to authorizing the candidate's CDA exam application, the individual must provide proof of completion of a course in professional ethics; submit proof of current DANB-accepted, hands-on CPR, BLS or ACLS certification; submit a copy of high school graduation/equivalent documentation; submit a complete Disciplinary Fine Sanction form; and pay a \$150 disciplinary fine.

Case #3: Maryland

Circumstances: An exam candidate authorized a credit card payment for the RHS exam with a card issued to another person. The candidate took and failed the RHS exam. The cardholder reversed the payment (issued a "chargeback") using the reason of "Other Fraud — Card Absent Environment."

Sanctions: DANB issued a non-reportable Advisory Letter. The candidate's account will remain on administrative and finance holds.

Case #4: Florida

Circumstances: An exam candidate authorized an online credit card payment for the NELDA exam. The cardholder issued a chargeback using the reason of "Other Fraud — Card Absent Environment." The candidate never took the exam.

Sanctions: DANB issued a non-reportable Advisory Letter. The candidate's account will remain on administrative and finance holds.

Case #5: Indiana

Circumstances: An exam candidate authorized a credit card payment for the RHS exam with a card issued to her employer. The candidate missed her scheduled exam appointment. The cardholder issued a chargeback using the reason of "Other Fraud — Card Absent Environment."

Sanctions: DANB issued a non-reportable Advisory Letter. The candidate's account will remain on administrative and finance holds.

Case #6: Florida

Circumstances: An exam candidate authorized an online credit card payment for the NELDA exam. The cardholder issued a chargeback using the reason of "Other Fraud — Card Absent Environment." The candidate never took the exam.

Sanctions: DANB issued a non-reportable Advisory Letter. The candidate's account will remain on administrative and finance holds.

Case #7: Florida

Circumstances: An exam candidate authorized an online credit card payment for the NELDA exam. The cardholder issued a chargeback using the reason of "Other Fraud — Card Absent Environment."

Sanctions: DANB issued a non-reportable Advisory Letter. The candidate's account will remain on administrative and finance holds.

Case #8: New Jersey

Circumstances: A certificant authorized a credit card payment for her certification renewal. The certificant then issued a chargeback using the reason of "Cancelled Merchandise/Services."

Sanctions: DANB issued a non-reportable Advisory Letter. This certificant's DANB certification has expired. The certificant's account will remain on administrative and finance holds.



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The DALE Foundation's study aids are an optional resource for candidates looking to prepare for DANB exams. Using the DALE Foundation's study aids does not guarantee candidates will pass the DANB exam. Candidates should prepare for DANB exams using a variety of study materials and taking into account their own unique education and experience.